

## Frequently asked questions

### **What happens with any cracks in walls?**

Most wall cracks will close as the building is raised, allowing simple final repairs to follow. Windows and doors usually will work properly again.

### **How long does it take to lift a house?**

Each and every project is different - the amount of lift, area for correction, building construction and ground conditions can all vary. As an example: an 'average' residential correction is likely to be completed within 5 to 10 days.

### **Will there be a mess?**

Very little, if any. We use technologies which are likened to 'keyhole surgery', with no major excavation and minimal disruption or mess. The injection holes required are between 16mm and 30mm in diameter.

### **What experience does Mainmark have with earthquake-related level correction?**

In Christchurch, since September 2010, Mainmark has level-corrected thousands of buildings and structures as well as hundreds more in Japan.

### **Do we have to get consents?**

All residential projects we have completed have been consented. We can take care of this for you, or work with you in achieving this if required.

### **Will we be able to get insurance?**

Our level correction methods are accepted by all insurers.

### **What warranty will I get?**

The materials we use have been developed for use underground and have been specifically engineered to resist shrinkage and deterioration. Materials are warranted by Mainmark, in accordance with the product durability requirements of applicable local and national Building Codes. Within New Zealand this warranty is for a period of 50 years.

### **Who will carry out and be responsible for the work?**

The work will be carried out by Mainmark, using our own experienced technicians and Quality Management System.

## About Mainmark

Mainmark offers unique, innovative solutions for rectifying ground engineering problems like sunken foundations in residential, industrial, commercial, civil engineering and mining situations.

For more than 25 years, Mainmark has built our reputation by providing cost effective and efficient solutions, and great products. We lead the world in developing some of the most advanced and accurate solutions for structure re-leveling, including our proprietary Teretek® engineered resin injection solution, as an alternative to traditional underpinning and JOG Computer-Controlled Grouting for ground strengthening and level correction.

We have successfully treated over 11,000 sites in Australasia, varying from small

domestic applications to large commercial, industrial, civil and mining projects. Worldwide, Mainmark has completed many tens of thousands of projects.

We have operated in New Zealand since 2001 and have offices in Christchurch, Wellington and Auckland, as well as throughout Australia, Japan and Thailand. Our entire New Zealand team – over 70 dedicated and skilled professionals – is committed to helping you protect your largest asset.

We have developed expertise in other innovative ground engineering technologies such as Terefirm Resin Injection for liquefaction mitigation and ground improvement.

**Get peace of mind with Mainmark, contact us today!**

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**mainmark**



Mainmark's computer-controlled re-levelling process delivers a gentle and accurate lift without the need to excavate like other methods.



Teretek resin injection solution

## Mainmark are experts in earthquake remediation having helped thousands of New Zealand buildings get back to level.

The traditional method of re-levelling homes was concrete underpinning. This method has major drawbacks, being a lengthy and messy process.

Our methods are state-of-the-art and likened to keyhole surgery. For homes where there has been seismic activity we primarily use the JOG method which is a computerised system of grout injection. It enables pin-point level correction delivering a gentle and accurate lift to your home.

Alternatively we can use our proprietary Teretek® engineered resin, which is injected into the ground beneath your home.

Mainmark's proven methods deliver accurate level correction and ground strengthening. Solutions are cost and time efficient, with minimal disturbance to you and your property, and they come with a 50 year product warranty.

**“When I found we had to re-level our house I did a lot of research. Mainmark allowed us to stay in the house, which was great. Our gardens weren't dug up and the driveway was left alone. Mainmark really made a difference.”**

*Bob Foster – Tai Tapu, Christchurch*

### Our methods:

- ✓ are used by the major insurance companies
- ✓ are fully consentable by council
- ✓ use accepted level correction technology, as per MBIE guidelines

### We DO NOT:

- ⊘ Add concrete block anchors to the ground
- ⊘ Excavate and create mess
- ⊘ Take as long as traditional methods



### Benefits of our methods:

- No major excavation - we use keyhole surgery on your foundations (largest hole required only 30mm)
- Minimal (if any) disturbance to footpaths, driveways and landscaping
- Level accuracy within millimetres
- Gentle and uniform lift used (no point loading on your foundations)
- Proven results worldwide
- 50 year product warranty